How Go Ask Alice! works

Alice,

Do all of your questions get answered? If so, how long does it take for them to be posted? I have asked three questions and have not seen a response yet.

? Curious

Answer

Dear Curious,

Although there are many great questions asked, it's simply not possible to answer each and every one of them. Amazingly, over 1,000 submissions a week are received, and five new and updated ones are carefully researched and answered each Friday. Because of the level of research that goes into answering a question, it can take several days, weeks, or even months to create a response.

It might be useful for you to read the All About Alice! web page to get more information about Go Ask Alice! and how the service works. Even more details can be found on the FAQ (frequently asked questions) page. Another way to maximize your use of Go Ask Alice! includes browsing the Q&A archives (found under the Health Answers menu) to see if a similar question to yours has already been answered. Finally, an efficient way to find what you are looking for is to use the search feature to find specific topics of interest.

Just for the record, any question that asks for a diagnosis is not answered, as Go Ask Alice! is a health information resource that does not diagnose over the Internet. If you have a question about a medical condition, it's best that you seek out a health care provider in your area right away to get more immediate answers to your own health questions.

Thanks for visiting Go Ask Alice! and keep those questions coming!

Alice!

Category:
General Health
Miscellaneous
Go Ask Alice! Stuff
Related questions

Don't 'Go Ask Alice!' ? Get medical attention immediately [7]
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Resources

Medical Services (Morningside) [10]
Medical Services (CUMC) [11]
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Go Ask Alice! is not an emergency or instant response service.

If you are in an urgent situation, please visit our Emergency page to view a list of 24 hour support services and hotlines.

Source URL: http://www.goaskalice.columbia.edu/answered-questions/how-go-ask-alice-works

Links